



Lincolnshire Partnership NHS Foundation Trust

Our response to the CQC comprehensive inspection report

Dr John Brewin, Chief Executive
Mr Ian Jerams, Director of Operations
Health Scrutiny Committee 18th May 2016



Introduction

- Welcome external assessment and feedback on services
- We are a learning organisation and strive to continuously improve the quality of services for patients
- Acknowledge we don't always get this right
- We are working on the key issues identified



LPFT challenges – 30 Nov 2015

- Staff satisfaction – staff engagement, organisational development, visible leadership and communication
- Workforce – staff levels, bank and agency use, recruitment and retention
- Estate – ligature risks, inpatient environments, first floor acute wards, bed number constraints and use of out of area beds



Our response

- Proud of caring and responsive staff
- Delighted with remarkable performance of community CAMHS
- Pleased with good ratings for community older adults, learning disability community and forensic inpatient
- Requires improvement is as expected
- Disappointed with Inadequate rating for Safe



Same-sex accommodation

- Historically not identified breaches
- Triangulation with commissioners (CCG and specialised) not identified issues on acute, rehab, old age and CAMHS wards
- Where potential issues have arisen, mitigations are in place and commissioners informed
- No issues raised by patients, family or carers in last four years



Ward environments

- Refurbishing seclusion facilities to meet required standards
- New secure garden in CAMHS unit, near completion
- Psychiatric Intensive Care Unit (PICU) business case near completion and supported by commissioners
- Longer term estate plans to address historical issues, eg acute wards on first floor
- Section 136 suite upgraded and open



Making a 
difference

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Supervision

- Critically important to embed across the organisation
- High level theme in our OD and cultural transformation programme
- Divisional managers working to prioritise clinical supervision
- Regular audits to review progress and report improvements





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Access

- Recognise the significant pressure on crisis services and welcome the recommendation regarding helpline
- Psychology waits of over two years is unacceptable, detailed plan to address, including additional resource approved at April Board
- Working closely with commissioners to develop PICU, as part of programme to reduce use of out of area beds





Summary

- Proud of our caring and responsive, patient focussed staff
- Comprehensive and detailed action plan to May Board
- Confident that when re-inspected all actions will be completed



Questions



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